

Thank you for visiting and shopping at Kleinkie. Following are the terms and conditions that constitute the Shipping Policy.

DOMESTIC SHIPPING POLICY

Shipment processing time

All orders are processed within 5 to 10 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of order, we will contact you via email or telephone.

Shipping rates & delivery estimates

There is a flat rate of R99 for shipping anywhere in South Africa. Delivery delays can occasionally occur.

Shipment to P.O. boxes

Shipping to P.O. boxes may have delays but will normally take 7 days.

Damages

Kleinkie is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

INTERNATIONAL SHIPPING POLICY

We currently do not ship outside of RSA.

RETURNS POLICY

[The Returns Policy page](#) provides detailed information about options and procedures for returning your order.